

ATM Security Tips

There has been a recent increase in skimmers being placed on ATMs at local financial institutions. A skimmer is a device attached to an ATM that captures cardholders debit/credit card numbers and PINs.

At Members Source Credit Union we are always keeping an eye out for any suspicious activity, including the activity of our ATMs, but to be safe we suggest that you read through these tips that will help you identify any suspicious activity at ATMs.

- 1. Look for external cameras When using an ATM make sure there is no external camera on the machine. They are typically located above the keyboard and usually near or on a light. These cameras are used to steal PIN numbers.
- 2. **Check the card reader** If the card readers can easily be moved or seems loose, do not use it because there is more than likely a skimmer attached to the ATM.
- 3. Take a close look at the keypad Fake keypads can be put on top of real ones for the purpose of stealing your PIN number. If the keypad looks strange, can be moved, or is loose, do not use it.
- Keep close tabs on all credit and debit cards Make sure to monitor the activity on your accounts and report any fraudulent charges immediately. This will help catch skimmers early on and prevent future losses.
- 5. **Trust your instincts** If anything seems out of the ordinary or unusual about an ATM, do not use it. It is better to be safe than sorry.

If you become aware of an ATM that you suspect has a skimmer attached or anything else suspicious, please contact the owner of the ATM and/or our credit union immediately.